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## PLAYER SELECTION – PROBLEM SOLUTION

Rev 04.11.2008

### **Introduction**

This policy describes the process by which players and parents should handle problems related to the football club. Problems that are dealt with early and informally are more likely to be resolved satisfactorily for all parties concerned. Problems that remain unresolved are likely to embroil more people and require intervention of the committee and it is likely that the parties become so opposed that no solution will be satisfy all parties.

### **Scope**

This policy applies to all players, parents and officials of SPJFC and should be followed when dealing with any issue that concerns player welfare.

### **Background**

It is envisioned that most problems will relate to player treatment or discipline and therefore should be handled at team level.

### **Policy**

The following steps should be followed until the problem is resolved to the satisfaction of all parties.

1. Informal approach to the team coach or official.  
Most problems should be dealt with at this level and all parties should make every effort to accommodate the concerns of others. If the problem cannot be resolved at this level and is to be taken further then everyone should be prepared to accept an externally imposed solution.
2. Informal approach to the Football Development Officer.  
Where team officials are unable to provide a solution the problem should be raised with the Football Development Officer. This may be regarded as an informal approach to the committee. The FDO should mediate by fairly applying club policy and seeking advice of other committee members if necessary.
3. Formal (written) approach to the club committee.
4. The full committee should consider only very serious issues and any decision reached is final.
5. The club constitution provides for an extraordinary general meeting to be called to address special issues.